



Certificate of Registration

The Management System of:

S.M.I. Technologies and Consulting S.r.l.

Via Benedetto Croce, 6, Roma, Italy

Operates a

Information Technology Service Management System

Which complies with the requirements of

ISO 20000-1:2011

This certificate is applicable for:

SMI IT Service Management System for the provision of services related to implementation, configuration, maintenance and management of services related to Application and System Management related to technological platforms, ICT infrastructures (systems, network and logical security) and application solutions (including databases).

Specialized support, hardware maintenance, support for client environments provided at company offices and / or external customer sites.

Certificate of registration No: IT-10000-ITSMS

Initial Certification Date: 06 August 2019
Issue Date: 05 October 2019
Expiry Date: 29 June 2021

SIGNATURE

A handwritten signature in blue ink, appearing to read 'E. Mikheyeva', is written over a large, light blue circular watermark that spans the right side of the page.

Yevgeniya Mikheyeva
Operations Manager



Registered by:

Sustainable Management Group SMG, 1800 Bank Street, Ottawa Ontario, K1V 0W3 Canada; and subject to the SMG Terms and Conditions for Certification.

This certificate remains the property of SMG and must be returned to SMG upon its request.

To verify that this certificate is current, please refer to SMG online certification register at: <https://smg-aw.com/inquiries-about-your-certificate/>